

ENHANCING COMMUNITY-BASED CARE

COMMUNITY-BASED CARE

Coordinated, integrated and alternative care provided in a range of community settings



PURPOSE

To identify service models that would improve coordination and communication among service providers to facilitate enhanced care with warm handoffs

RESEARCH QUESTIONS

What resources and structures would be needed to coordinate across regions?

What service models could be employed to serve clients in more accessible locations, while bringing together service providers to facilitate a warm handoff?



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METHODOLOGY

Literature Review

Exploring strengths and weaknesses of community-based care



Service Model Review

Assess existing and novel service models

Focus Groups

Discuss needs and interests with community members



Report

Compile all information

KEY FINDINGS

Barriers

In accessing community-based care, populations face different barriers. Lack of transportation is the most often reported.



Service Models

Referring to how care is delivered, the more common service model in community-based care is the 'lay-person model'

Technology

There is a lack of information-sharing technology among agencies.



RESULTS (SWOT ANALYSES)

COORDINATION AND COLLABORATION

Strengths: community hubs

Weaknesses: Lack of community outreach

Opportunities: Enhanced agency communication

Threats: Lack of funding

SERVICE MODELS

Strengths: Situation tables

Weaknesses: Silo management

Opportunities: More consistent delivery of care

Threats: Lack of evaluation of service models

POPULATION GROUPS

Strengths: Every population needs better care

Weaknesses: Elderly groups

Opportunities: More equitable care

Threats: Lack of transportation

TECHNOLOGY AND INFORMATION SHARING

Strengths: Zoom

Weaknesses: Lost information

Opportunities: Remote appointments

Threats: Lack of access to technology

TRAINING AND FUNDING

Strengths: General health care training

Weaknesses: Group training

Opportunities: Resource allocation

Threats: lack of staff

RECOMMENDATIONS

Coordination and collaboration -> Umbrella committee

Service models -> Sequential Intercept model

Population groups -> transportation between agencies

Technology and Information sharing -> Blockchain technology

Training and funding -> Improved direction from management

